

Form - Satisfaction guarantee:

Please fill in all fields.

Order no.: _____

(You can find your order number in the order confirmation you received by email after your purchase)

Name: _____

Address: _____

Zip code, Country: _____

Phone number: _____

E-Mail: _____

Bank details (for refund):

Bank: _____

Account number: _____

Which product did you buy and why did you decide to buy this particular product?

What condition/ suffering have you hoped our product could improve?

HERBLIZ[®]

B E R L I N

How have you used/dosed the product?

How strong was the effect of the product on a scale from 1 to 5? (1 means no effect and 5 means a really good effect). Mark with a cross.

1	2	3	4	5

Which effect did you expect on a scale from 1 to 5? (1 means no effect and 5 means a really good effect). Mark with a cross.

1	2	3	4	5

Please leave any further comments here:

Conditions:

1. The satisfaction guarantee is an offer only for purchases at herbliz.com
2. The offer is valid only for first-time customers.
3. If you are not satisfied with the product, you must send this signed form to contact@herbliz.com within 30 working days of receiving the product.
4. The offer is only valid for consumers - NOT dealers or wholesalers.
5. If we approve your request, we will send you a return label on our behalf. If you return the product WITHOUT using our return label, you will be responsible for shipping costs.
6. You can only make use of the satisfaction guarantee once.
7. Any discounts or other offers related to the original purchase will also be deducted in the event of a possible refund.
8. The satisfaction guarantee does not apply to products which you received free of charge.
9. The satisfaction guarantee only applies if we believe that you meet the requirements.
10. HERBLIZ Berlin cannot be held responsible for delays or non-payment due to events beyond our control.
11. The satisfaction guarantee applies to all products at HERBLIZ Berlin.
12. If you received the wrong product, please do not use the satisfaction guarantee form but contact our customer service.

_____ Date _____ Signature